

## Privacy Statement – Stichting Jonge Harten

The Jonge Harten Theatre Festival is organized by Stichting Jonge Harten, an organization that was founded in Groningen. The office of the organization is Stationsplein 3, 9726 AE in Groningen (Chamber of Commerce Number: 02077809). It is very important to us that you know that we value your privacy and that we take it seriously. This document explains how we collect and process your personal information. If you have any remaining questions, please send an email to [info@jongeharten.nl](mailto:info@jongeharten.nl).

According to the new General Data Protection Regulation (GDPR), Stichting Jonge Harten has the obligation to inform you about how we process your personal data. This privacy statement explains how we process and collect your data, and what the purpose of this is. First and foremost, it is important to emphasize that the collection of your personal data is necessary to provide a good service for you as a visitor of the festival and this website. We do reserve the right to change the terms and conditions of this privacy policy, and therefore it is recommended that you check this privacy statement regularly.

Please be aware that this privacy statement does not reflect the policies for websites and systems of our collaborators or other third parties.

### **Type of data**

The website of Jonge Harten processes, like any website, IP-addresses from its visitors. An IP-address can potentially be personal data.

When you purchase a ticket for the festival through this website, we will ask for general information (name, phone number, email address) in order to register you as a visitor. You can also sign up for the newsletter, in which you give permission to receive emails with the newsletter. Our ticketing system is Ticketworks.

When you apply for an occupation such as crew member, Hartenjager or for another occupation, we will ask for general contact information in order

to register you on the designated list. Furthermore, we will ask for your availability during the weeks for practical and organizational reasons.

### **Purpose of processing data**

Stichting Jonge Harten will use your personal data specifically and exclusively for the purpose you provided it for. These purposes include purchase of tickets or the newsletter. The personal data will not be used for identifying individual visitors.

Furthermore, data concerning the use of this website is collected, such as number of visitors, visited pages etcetera. With these data, the organization can improve the website and adjust it accordingly. These data can also be used for documentation and evaluations of the project.

We have to process your data because we have to take care of your payments and to make sure you will receive the correct tickets for your visit.

Data will in no circumstance be provided to organizations and persons outside the EU. Furthermore, we do not use any automatic decision-making systems.

### **Application for the newsletter**

Stichting Jonge Harten offers the possibility to receive the newsletter. When you apply for the newsletter, you automatically permit us to save and store your provided personal data. This way, Jonge Harten can keep you posted on the latest updates and developments of the organization, activities, and news. You can discard your application for the newsletter any time. The newsletters are sent through Mailchimp.

### **Photos and videos**

The organization of Jonge Harten or one of its media partners can create photos and videos during the festival. These photos and videos can be used for promotional purposes or for the website and other media. If you would like use to remove a photo or video, you can send an email to

[info@jongeharten.nl](mailto:info@jongeharten.nl). We will save these photos in our archive and indefinitely.

### **How long will we save your data?**

Stichting Jonge Harten will save data of visitors until that person explicitly tells us that they do not want this anymore. This way, we can identify regular visitors and combine original discounts or build upon the long-term relationships.

Furthermore, as an organization we will perform research using the data from the past years in order to compare results from different periods of time and identify certain developments. The data that we use for this purpose (such as number of visitors, chosen performances, etc.) will be properly archived in order to optimize this process.

### **What are your rights in this context?**

You have the right to look into the data that we have collected about you. You will always have the right to retract your permission for certain data processes, such as the newsletter. When you have a question or complaint about privacy, please send an email to [info@jongeharten.nl](mailto:info@jongeharten.nl)